## E-Mail ALPERSRU U/03

Subj: SDA II OUTAGE

**Introduction** This E-mail ALPERSRU announces a failure of the SDA II system.

**Discussion** The SDA II system suffered a major hardware failure on Tuesday, 14 October 2003. The failure resulted in the loss of all transactions and approvals created

after 0110 hrs. (Eastern time) on 14 October 2003.

The system has been repaired and is now available for use.

**PERSRU** PERSRUs must recreate and/or re-approve any SDA II transactions originally input or approved after 0110 hrs. (Eastern time) on 14 October 2003.

Transactions that were approved prior to the failure (0110 hrs. 14 Oct.) with an effective date of 15 October 2003 have been transmitted for inclusion in the 21 October 2003 JUMPS update cycle. These transactions do not need to

be recreated or re-approved.

Questions Questions regarding the content of this e-Mail ALPERSRU may be directed

to PSC Customer Care at (785) 339-2200, or via e-mail.

**Released by** Internet release authorized.

/s/

M. P. SULLIVAN Deputy Director